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TRU Lender to India's MSME Needs

TRUST TRANSPARENCY TECHNOLOGY

RELIABILITY

CUSTOMERS STAKEHOLDERS

Putting U First

TRU Promise

We stand by the belief that technology & capital can be employed to catalyze the growth journey of MSMEs. It can bring positive social impact by creating opportunities & supporting livelihoods through fostering of talent and facilitating people to lead a more meaningful life.

We want our customers to feel confident dealing with money instead of dread, frustration & helplessness. It is a moment of pride for us if a woman entrepreneur breaks conventional barriers to establish a business and create in turn employment for people to earn their livelihood.

We want businesses to feel secure while expanding their units without the fear of lack of money by ensuring that our support will make their cash inflows run an extra mile to build capacity and improve their profitability.

We want our stakeholders to believe that capital is not difficult but flexible, and we have their back as they chase sustainable economic & business growth.



Key Highlights and Recent Developments



Key Highlights - Q2 FY24

		INR
Mar'23	Jun'23	Sept'23
2,375	2,608	2,946
5,810	6,597	7,803
3,328	4,049	5,012
2,257	2,368	2,657
1,611	2,209	3,075
28%	34%	39%
327	378	427
14	17	27
2.0x	1.9x	2.0x
79	108	122
64,824	67,997	80,552
16,478	18,254	20,521
34%	35%	33%
	2,375 5,810 3,328 2,257 1,611 28% 327 14 2.0x 79 64,824 16,478	2,3752,6085,8106,5973,3284,0492,2572,3681,6112,20928%34%32737814172.0x1.9x7910864,82467,99716,47818,254

INR Mn

The company has announced an equity infusion of INR **1.68** billion in the form of warrants and compulsory convertible debentures that is expected to be completed by the end of December 2023^.

Post the completion of the equity infusion, net worth of TruCap will be ~INR 4 billion and CRAR will be well north of 50%.

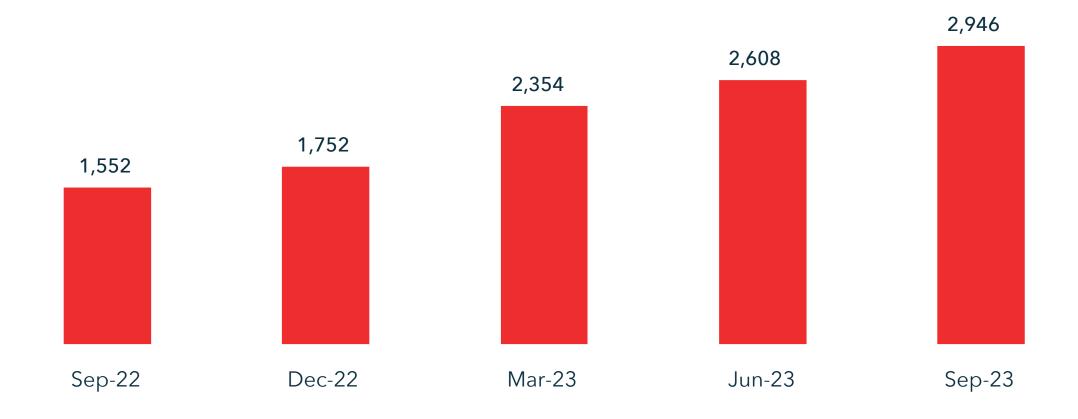
Significant scale up in L-a-a-S partnership with addition of large and reputable financial institutions.

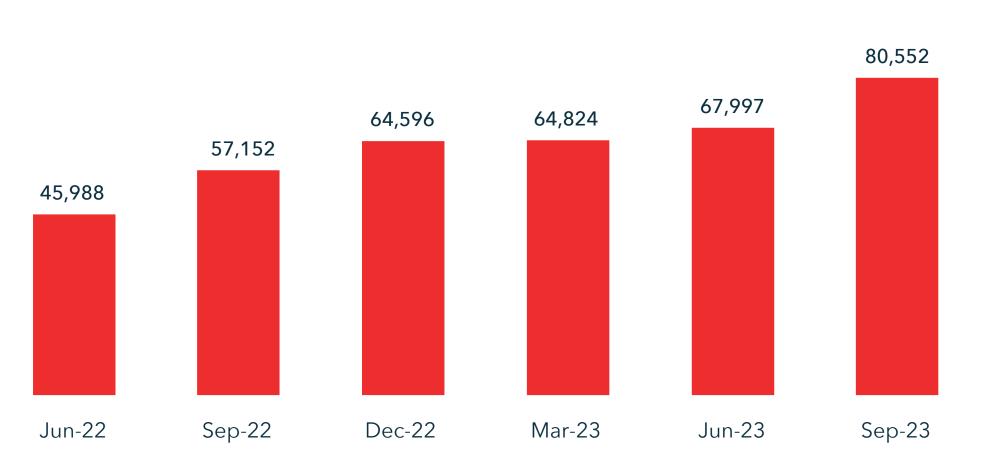
L-a-a-S partnership with HDFC Bank went live for MSME Business and Gold loan product.



Quarterly Disbursements focused on MSME Business & Gold Ioans

Quarterly Disbursement (INR Mn)





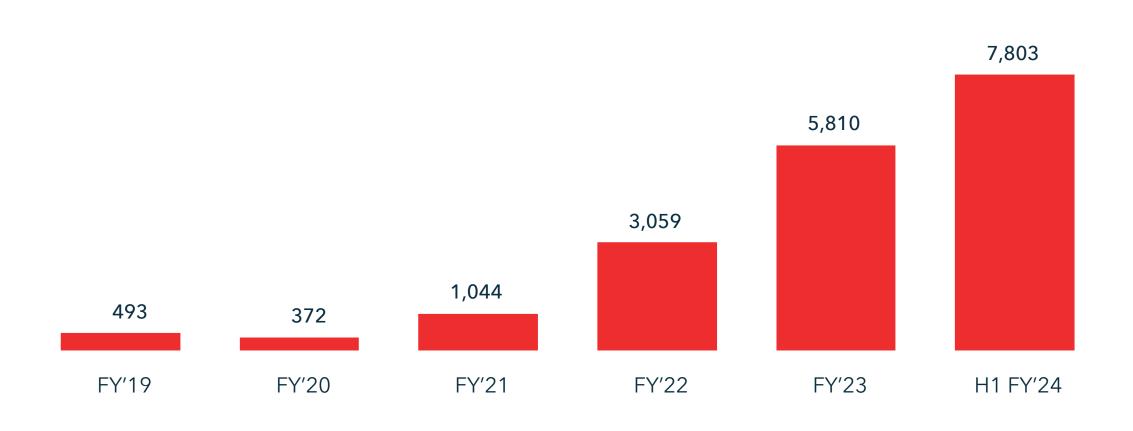
Active Borrower Count

* Includes On and Off Book disbursals and excludes gold loan renewals



Granular & Capital Efficient Portfolio mix

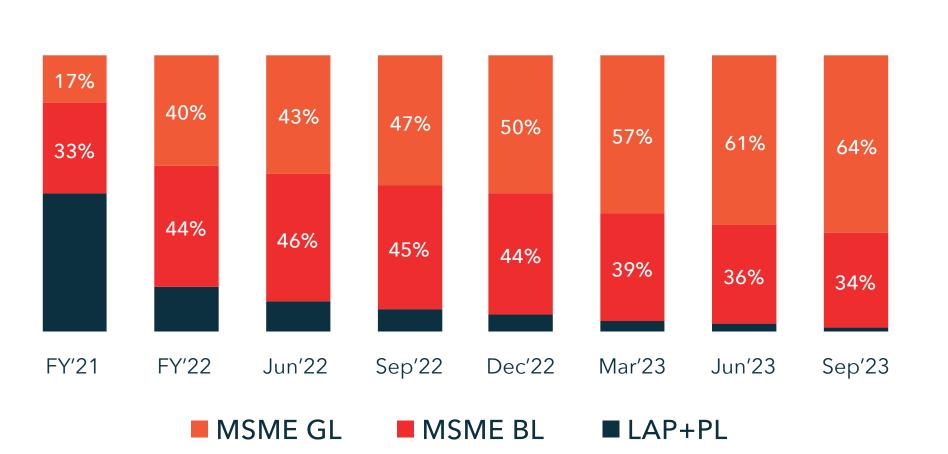
Gross Loan Portfolio (AUM) INR Mn*



TRU has disbursed approx. INR 18.5 billion cumulatively in Gold loans to 1,42,500+ borrowers. In Business loans we have disbursed more than INR 5.5 billion cumulatively to 71,600+ borrowers. MSME Gold & Business loans are up to 99% of AUM.

LAP and Personal loans which were 16% of AUM in Mar-22 is down to 1% of AUM in Sep-23.





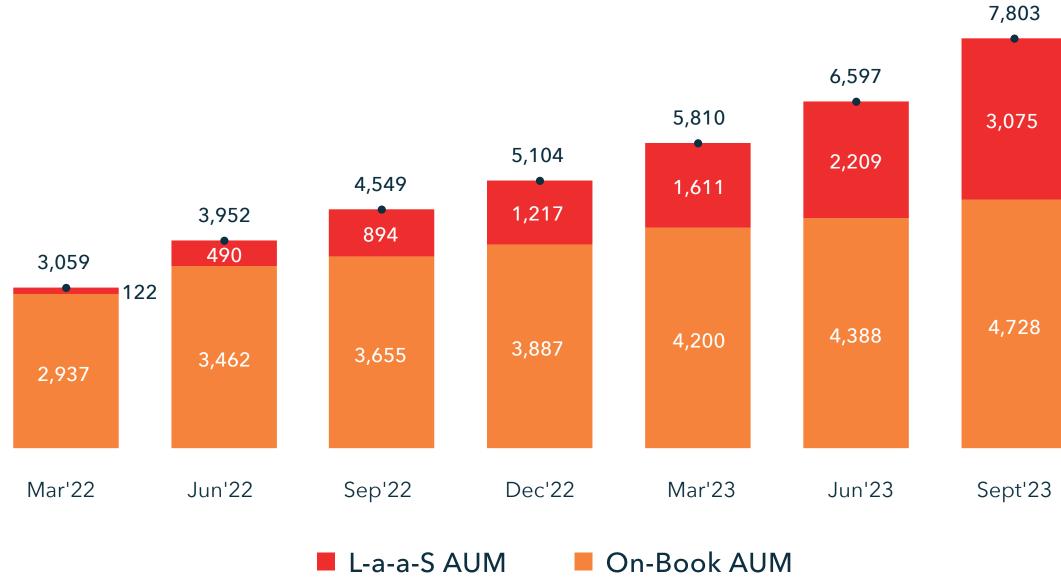
Focused MSME Gold and Business Portfolio

*Products and Portfolio mix based on on & off balance sheet AUM. TRU entered the Gold loan business in August 2020





Loan growth with Increasing Capital Efficiency through L-a-a-S Partnerships

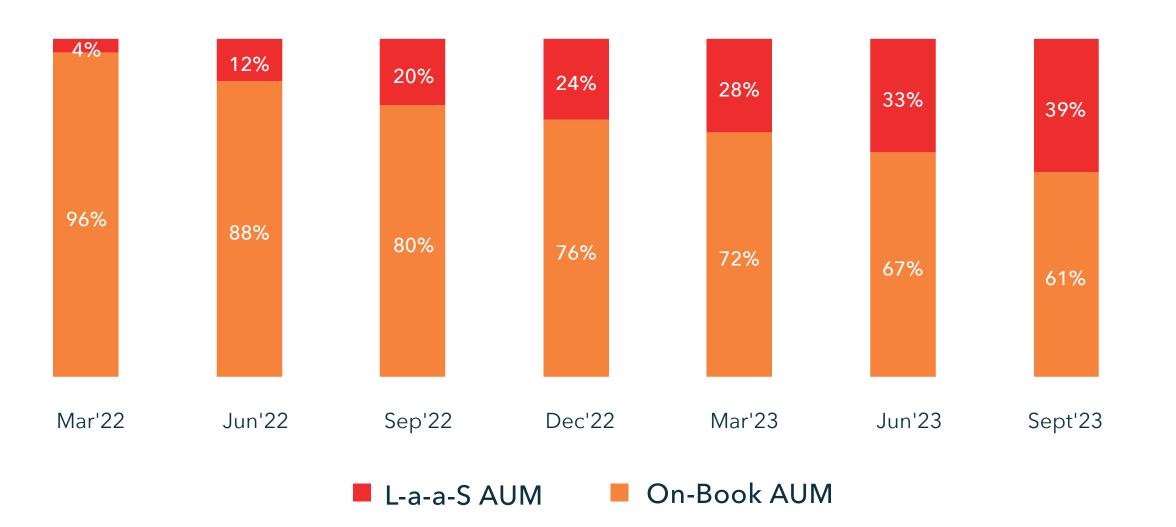


Gross Loan Portfolio (AUM) INR Mn*

*Gross Loan Portfolio is based on on & off balance sheet AUM

L-a-a-S = Lending as a Service where TRU is a minority capital provider but does the entire sourcing, servicing and collection effort in the partnership





L-a-a-s AUM (INR Mn) as a % of Total AUM

~INR 6 billion of L-a-a-S Disbursements

	Jun'22	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23
L-a-a-S Disbursement (INR Mn)	470	574	645	1,258	2,057	2,048
L-a-a-S Disbursement %	23%	29%	30%	33%	43%	46%
L-a-a-S AUM (INR Mn)	490	894	1,217	1,611	2,209	3,075
L-a-a-S AUM %	12%	20%	24%	28%	33%	39%

			INR Mn
L-a-a-S Partner Name	Product	Cumulative Disbursement	Total AUM
DCB Bank Limited*	Gold Loan	2,649	1,619
Central Bank of India	Gold Loan	4,114	1,317
Shivalik Small Finance Bank	Gold Loan	1,076	425
Ugro Capital	Business Loan	297	285
HDFC Bank Limited**	Business Loan & Gold Loan	128	102

** Disbursements with HDFC Bank commenced in Jun'23 quarter for business loans and very recently for gold loans.



Benefit for TRU

Sourcing partnership with large lenders to realize last mile affordable credit inclusion.

TRU serves as the minority capital provider but is responsible for the entire sourcing, servicing and collection on loans offered to end borrowers for which it gets paid a fee.

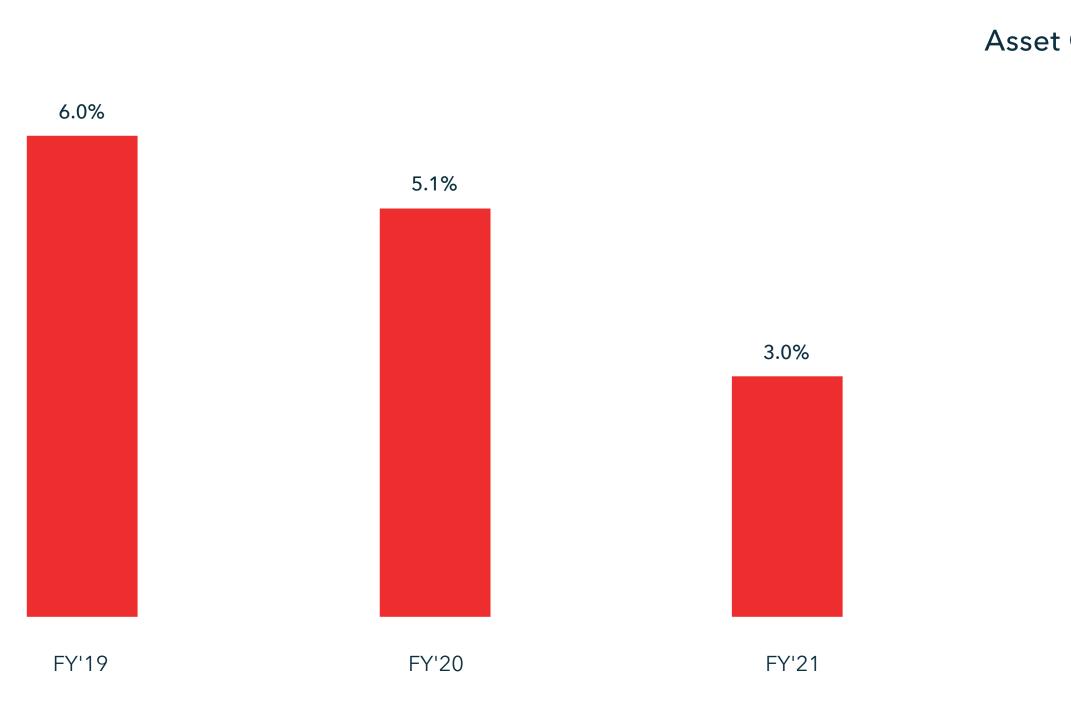
Benefit for Partner Institutions

Derive benefit from TRU's distribution, robust underwriting practices and collection processes.

No cost of opex, capex or marketing



Sturdy Improvement in Asset Quality...



GNPAs in the gold loan book are negligible at 0.05%; Business loan are currently 2.8% Gold taken to auctions are INR 57 Mn (0.3% of cumulative disbursements).

Asset Quality (GNPA%)

3.0%

FY'22



1.1% 1.1% Q1 FY'24 Q2 FY'24

GNPA is calculated on Total AUM (On-book & off-book)





... Driven by Strong Product level Portfolio Performance

Product	Jun'22				Sep'22			Dec'22		
FIGULE	AUM	% of AUM	GNPA%	AUM	% of AUM	GNPA%	AUM	% of AUM	GNPA%	
MSME GL	1,704	43%	0.5%	2,120	47%	0.3%	2,533	50%	0.2%	
MSME BL	1,817	46%	2.2%	2,042	45%	2.1%	2,240	44%	2.6%	
LAP + PL	436	11%	16.8%	388	9%	19.9%	331	6%	23.0%	
Total	3,958		3.1%	4,549		2.8%	5,104		2.7%	

Product	Mar'23			Jun'23			Sep'23		
FIGURE	AUM	% of AUM	GNPA%	AUM	% of AUM	GNPA%	AUM	% of AUM	GNPA%
MSME GL	3,328	57%	0.0%	4,049	61%	0.0%	5,012	64%	0.1%
MSME BL	2,257	39%	3.7%	2,368	36%	2.4%	2,657	34%	2.8%
LAP + PL	225	4%	19.6%	179	3%	5.5%	133	2%	7.5%
Total	5,810		2.2%	6,597		1.1%	7,803		1.1%

Increasing mix of Gold Ioans has led to significant improvement in GNPAs. Substantial resolution in LAP & Personal Ioan AUM & NPA from Jun-22 onwards. In Sep-22, LAP & Personal Ioans were 61% of total GNPAs vs. 11% in Sep-23.

INR Mn

INR Mn



Robust Collection Efficiency driven by Gold Loans

Month	Demand for the month	Collection for the month	Collection efficiency (CE) for the month	Payment & foreclosures in the month	CE includi prepyame /part paym
Oct-22	212	189	89%	291	227%
Nov-22	196	176	90%	371	279%
Dec-22	214	193	90%	544	344%
Jan-23	227	202	89%	766	427%
Feb-23	237	211	89%	880	460%
Mar-23	259	236	91%	781	392%
Apr-23	281	243	87%	869	396%
May-23	288	252	87%	1,317	544%
Jun-23	261	235	90%	1,086	506%
Jul-23	258	228	89%	939	453%
Aug-23	275	240	87%	924	423%
Sep-23	270	240	89%	1,001	461%

INR Mn

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> Collection Efficiency in Gold loans is well north of 100% because of prepayments/repayments/ foreclosures which are the regular feature in the gold loan business.

Collection Efficiency just for Business Loan excluding LAP & Personal Loan has been between 92-96% for all months from Sep'22.

Total Collection Efficiency of 90% has been due to lower collections in our legacy LAP and PL accounts which today represent 1% of AUM.



Omnichannel Distribution Platform Powering Capital Efficient Loan Growth

Multi Channel Distribution Built in the Last Few Years...

tru

Experiential Centers Offers Superior Value Proposition

for MSME Customers in GL & BL

Significantly enabling financial inclusion in 8 key states

122 Centers today and on track

Technology Assets

Differentiated Assets to organically scale customer acquisition

Fully integrated LOMS for monitoring and reduce TAT

Augmented systems to retain and upsell



Captive Sales Team

TRU has a team of ~600 Strong Feet on Street

These individuals play an instrumental role in accessing the end customer for MSME Gold & Business Loans

Maximising the Funnel & Minimizing TAT

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Direct Selling Agents

Partner agents to reach and acquire the last mile customer

Constant Channel partner engagements for efficient product deployment and ensure customer satisfaction



... with Technology as a Strong Enabler

TRUSS Portal : Tech-enabled Efficiency

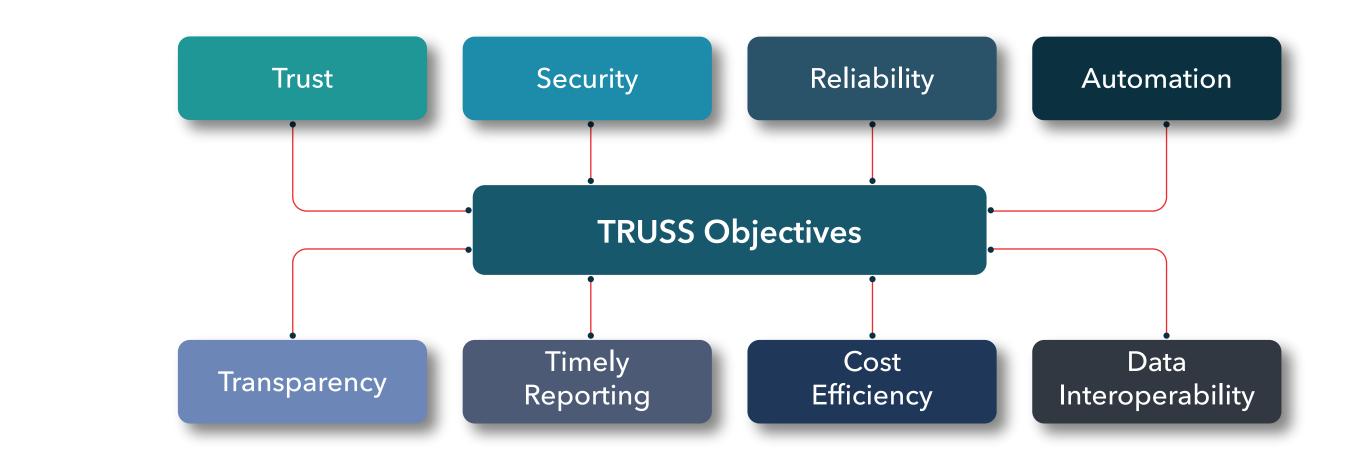
The portal is being built as a critical asset to fulfill long-term requirements of internal & externals stakeholders while eliminating need for manual intervention in standardized but voluminous operational activities

TRUSS Portal: A secure and user-friendly data bank

Purpose: Enhance security, improve efficiency, and drive data-driven strategies.

Benefits: Future-proof operations, strengthen security, and customer-centric growth.

Key Focus: Streamline standard and high-volume operations, Advanced analytics and automated reporting.



Direct Contribution to Strategic Pursuits

- higher control
- monitoring

» Consolidated, Enriched I.P. Asset

» GL2C Unique Experience & Handling Exceptions

» Iterative LOS land grab for

» Re-purpose Leads Management

» Opportunity for custom credit products, exceptions,

Eliminating Legacy Baggage Issue

» One-Stop Automated Reporting

✓ Compliance Reporting

- ✓ Internal Reporting
- » Business Analytics Limitations
- » Better Channel Partner Collaboration

One Data Storage

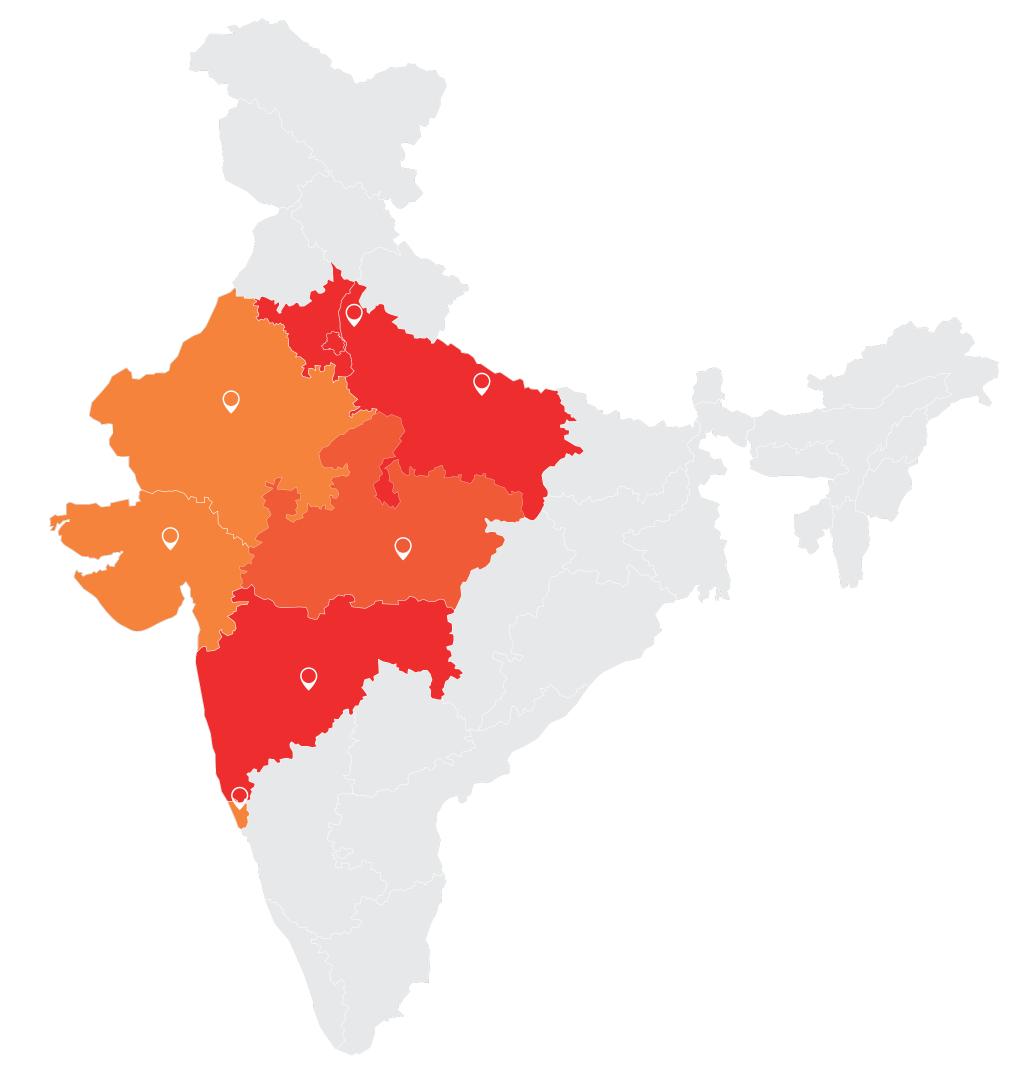
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- » Self-Reliance
- **Business Analytics**
- » Flexibility to interact with Internal and External Systems
- Integration with Co-lending and Compliance Partners





Cluster-based Distribution Network...





122 Experiential Centres

- 34 Maharashtra
- 22 Madhya Pradesh
- Delhi NCR/ Haryana 20
- Gujarat 14
- Rajasthan 14
- 10 Punjab
- 8 Goa

Expanding network to cater to MSME customers for both Gold & Business Loans

The states of Maharashtra, Gujarat, MP, Haryana and Delhi-NCR comprise 35% of MSME enterprises*.

90 Experiential Centres are located in these geographies which are the hub of micro and small enterprise units



...Focused Largely in Tier II/III/IV Towns

Increasing Branch Distribution with Focus on Tier II/III/IV

E	Branch additions	FY'20	FY'21	FY'22	FY'23	Q1FY'24	Q2FY'24	Total branche
	Delhi/NCR			3	4			
	Goa							
	Gujarat	1						
Tier I	Madhya Pradesh							20
	Maharashtra		3	4	5			
	Punjab							
	Rajasthan							
	Delhi/NCR		4	2	2	4	1	
	Goa			2	4	2		-
	Gujarat				5	6	2	
Tier II/III/IV	Madhya Pradesh			9	13			102
	Maharashtra		4	4	5	5	4	-
	Punjab					8	2	
	Rajasthan	1				6	7	



AUM distribution Over the Years

State	Mar'19	Mar'20	Mar'21	Mar'22	Mar'23	Jun'23	Sep'23
Maharastra	100%	100%	81.3%	52.8%	36.2%	35.6%	33.0%
Delhi NCR			12.0%	23.0%	24.0%	22.7%	23.0%
Madhya Pradesh			1.6%	8.9%	19.1%	18.1%	17.0%
Goa			0.0%	3.2%	7.1%	8.6%	9.0%
Gujarat			1.7%	1.7%	4.1%	5.3%	6.0%
Rajasthan			2.5%	2.9%	1.8%	2.1%	4.0%
Punjab						3.7%	4.0%

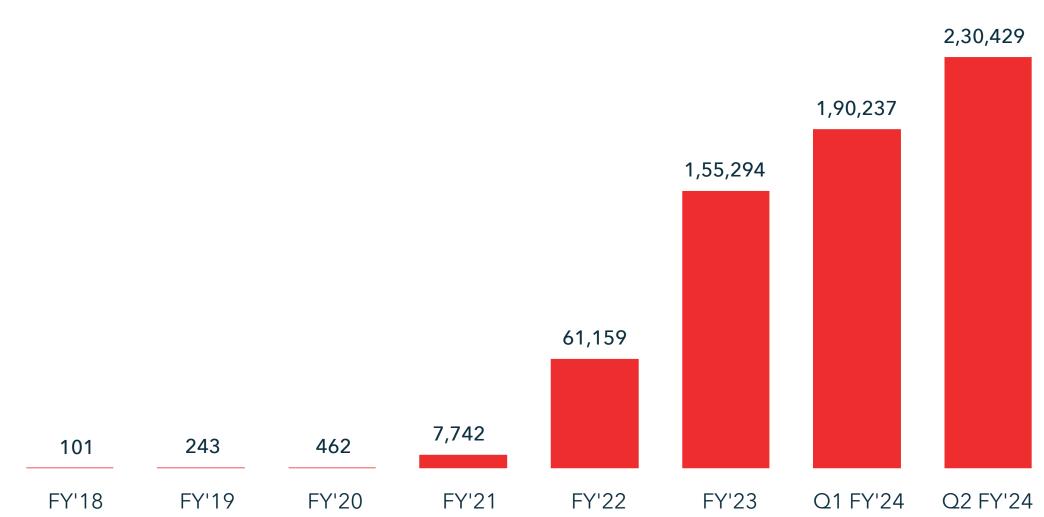
84% of our branch network is in Tier II/III/IV towns.

Having commenced operations in Mumbai in 2018, TRU has diversified its presence in 7 other states.

MH which was 100% of asset market in 2018 & 2019, has now dropped to 33% of AUM



Helping Serve Large Number of Customers

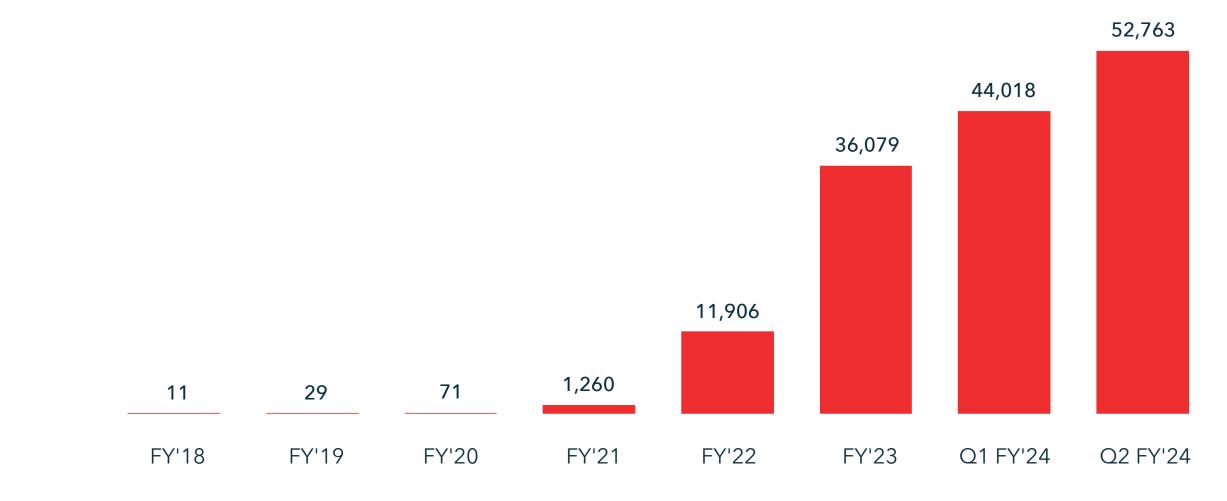


Customer served

23% of the total customers we have served are women entrepreneurs.

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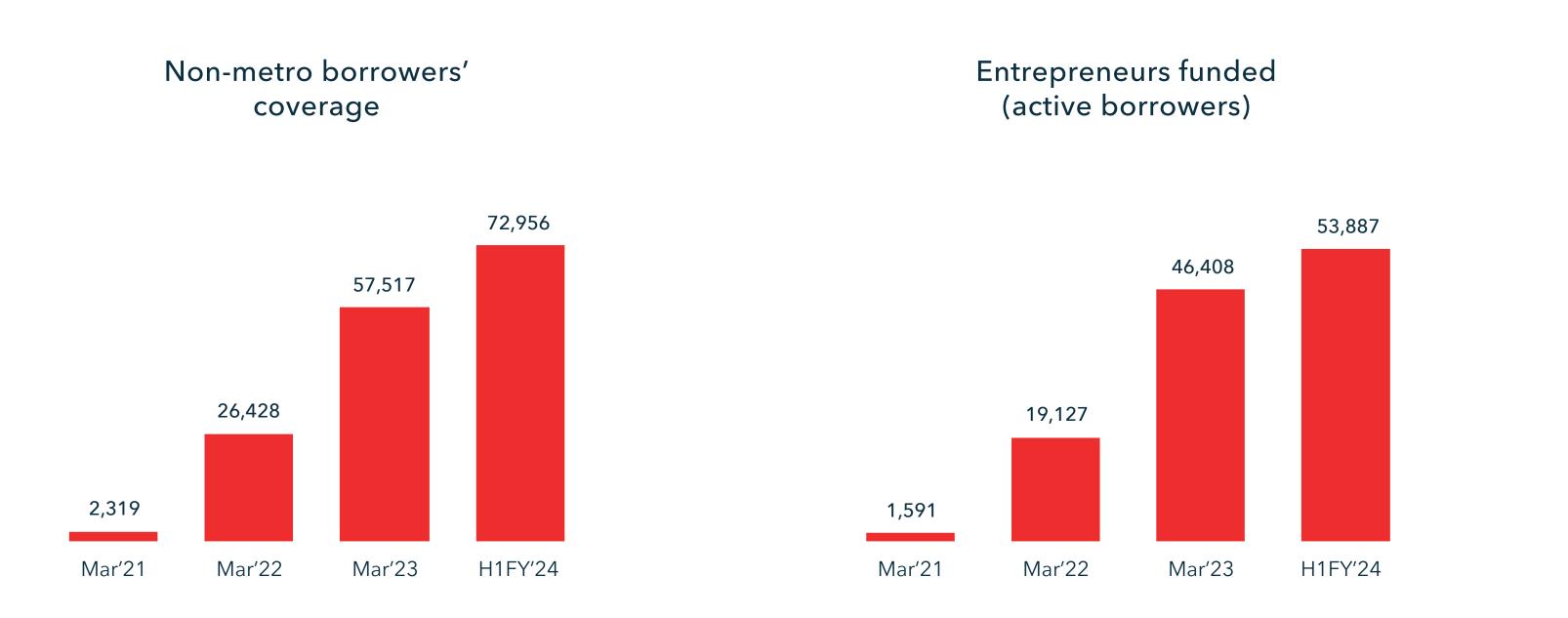
Women Customer Served



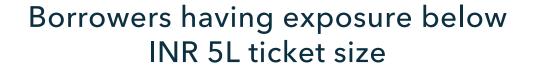
TRU entered the Gold loan business in August 2020

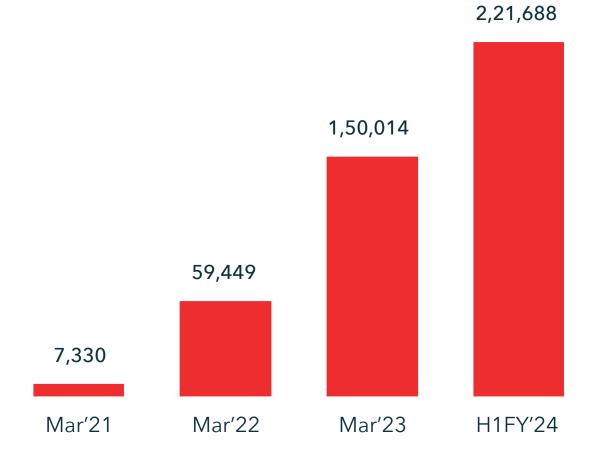


Solving for Access and Inclusion...



ESG Pillars	Ac	cess	Incl	usion
UN-SDGs	8 DECENT WORK AND ECONOMIC GROWTH	17 PARTNERSHIPS FOR THE GOALS	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	

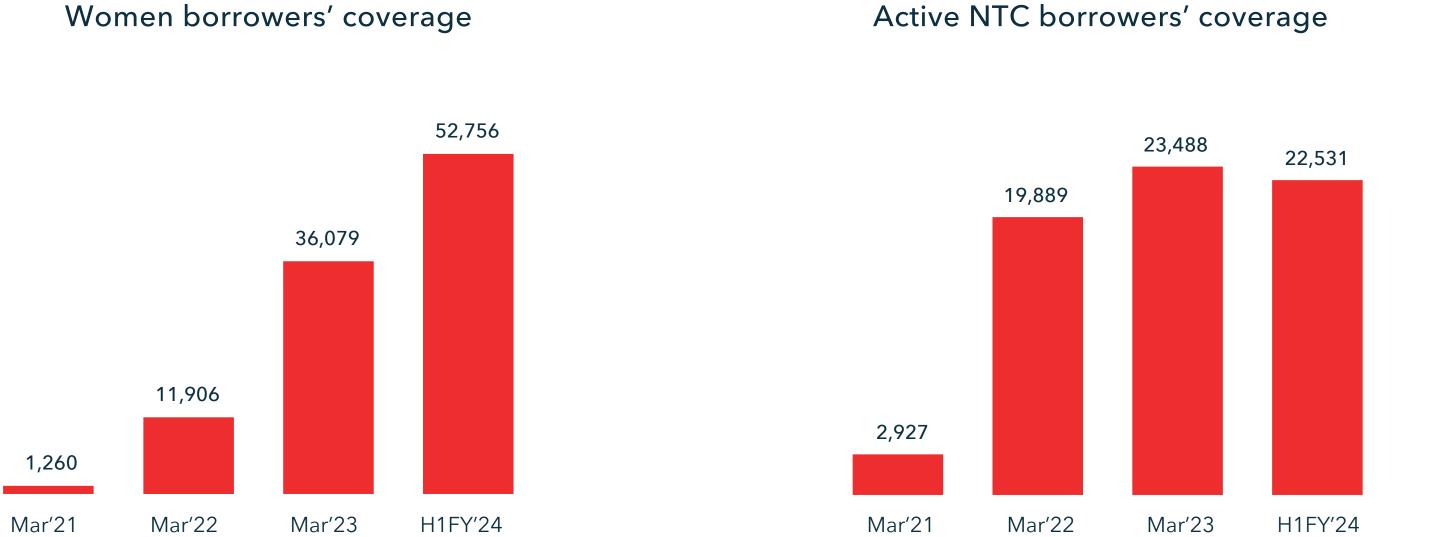








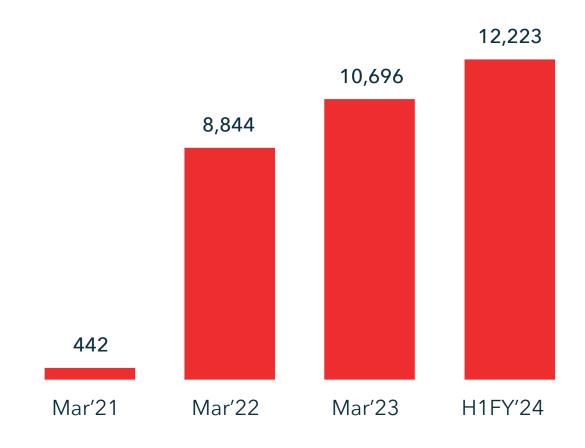
...Including Women Entrepreneurs and new to credit borrowers



ESG Pillars	Ac	cess	Incl	usion
UN-SDGs	8 DECENT WORK AND ECONOMIC GROWTH	17 PARTNERSHIPS FOR THE GOALS	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	



Thinfile* women borrowers' coverage





*Thinfile customers: Consumers who are just starting out and may never have taken out a loan



Risk & Governance



Comprehensive Risk Management Framework

Action Undertaken 🔊	Aspects Covered ≫	Objective Achieved / To Be Achieved
Risk Assessment Framework	Credit, liquidity, solvency, financial, and information security risks	Common standards for management of various risks at portfolio level
Independent unit for internal controls - Standard Assessment of Branch Performance through Branch Control Score Card	Gold loan branches, audit of partners, hind-sighting of traditional business	Branch control score card for objective assessment to aimed to achieve low risk rating
Rigorous review of infant/non-starter	Revised allocation of these cases to sales/credit to resolve	Majority of resolution done in FY23 in line with management guidance
All embracing LAP collection	Pre-SARFESI notice for 60+ day delinquent borrowers	LAP NPAs currently out of the loan portfolio
Comprehensive & exhaustive criteria on risk assessment for preferred sourcing partners	Partnership framework and SOP that ensures high quality customer selection & servicing	Negligible NPAs from preferred sourcing partners
Regular Monitoring of portfolio trends	Portfolio Quality report, Collection Efficiency, Vintage analysis	Develop strategies to minimise risk on the portfoalio

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Standardised Branch Score Card Mitigate Risk and Maintain Quality Service

Standard Branch Audit Score Card Mechanism

Standard scoring mechanism following weighted average mechanism based upon risk rating of 12 comprehensive processes and 130 checkpoints

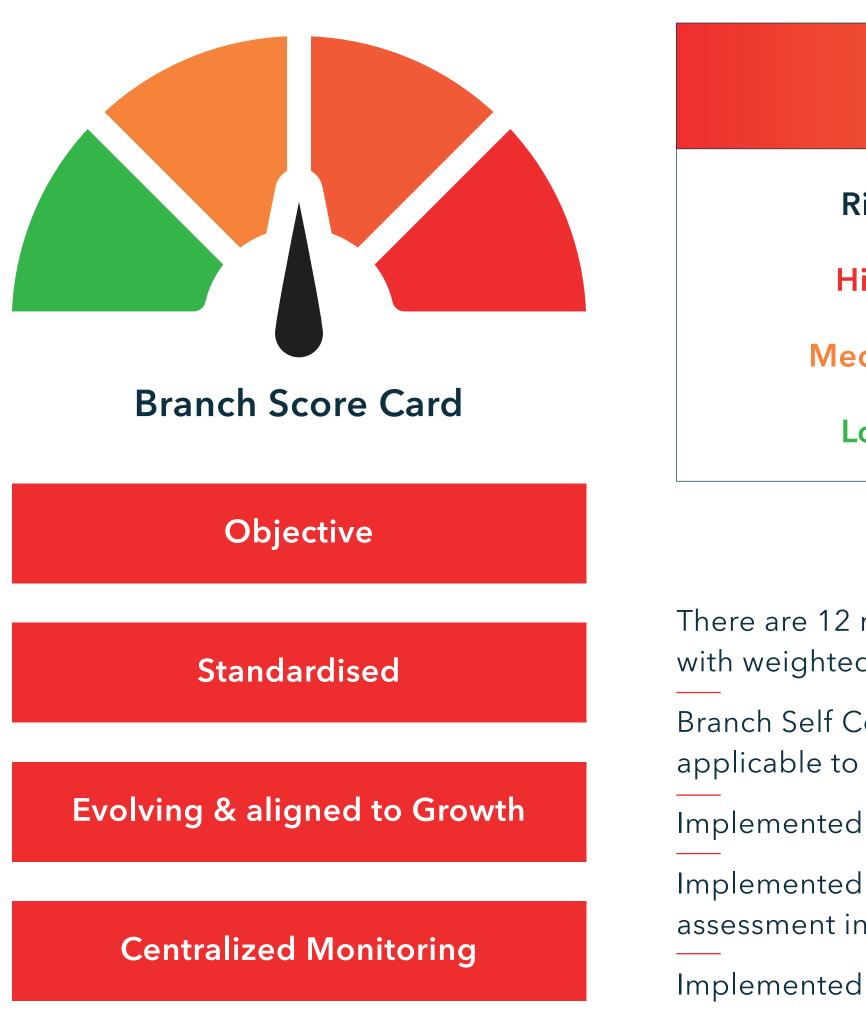
RBI tenets, internal auditors and external auditors observations compliant

Performance Management of Branch to Mitigate Risk

Evaluate the branch process and internal controls

Prescriptive and corrective action driven

Audit is comprehensive, detail-oriented and full-scale for all loan accounts





Branch Score Matrix					
Risk	Rating				
High	С				
Medium	В				
Low	Α				

There are 12 risk parameters with 130 checkpoints with weighted scores to measure compliance

Branch Self Certification Process is additionally applicable to measure risk

Implemented Surprise audits in FY23

Implemented Regional Head based Branch assessment in FY23

Implemented Infosec Controls testing process in FY23



Focus on Governance

Independent and Eminent Board Comprising of Industry Stalwarts

Rakesh Sethi

Non-Executive Chairman

Past experience:

Over 38+ years of experience, ex-CMD of Allahabad Bank, ED of PNB

Nirmal Momaya Independent Director

Past experience: Entrepreneur with 26+ years of experience. BoD at Camlin Life Sciences

Atwood Porter Collins

Non-executive Director

Past experience:

Global Portfolio Manager. 22+ years of global investment experience. Co-founder Seawolf Capital.

Partner at FrontPoint - featured in the book & movie 'The Big Short' for accurately predicting 2008 global financial crisis

Geetu Gidwani Verma

Independent Director

Past experience:

Global Business Leader having been associated with FMCG giants such as Unilver & P&G.

Abha Kapoor Independent Director

Past experience:

Entrepreneur with 26+ years of experience. BoD at Quint Digital Media

Rushina Mehta

Non-executive Director

Past experience:

She is an entrepreneur and a Finance graduate with specialization in accounting & audit.

Statutory Auditor

Bansal Bansal & Co.

Conc

Grant Thornton

Rajiv Kapoor Non-executive Director

Past experience: Former Senior Executive at VISA Inc with 36+ years of experience in corporate advisory, consulting, sales and marketing

KP Raghuvanshi

Independent Director

Past experience:

Past Experience 1980 batch IPS Officer. Served as Commissioner of Police (Thane) from 2011-14. Currently Strategic Advisor.

Rohan Juneja

Managing Director & CEO Past experience: An investment banker,

hedge fund manager and Head of Strategy & Research for an HFC and NBFC with 17+ years of experience, in India and USA

urrent Auditor

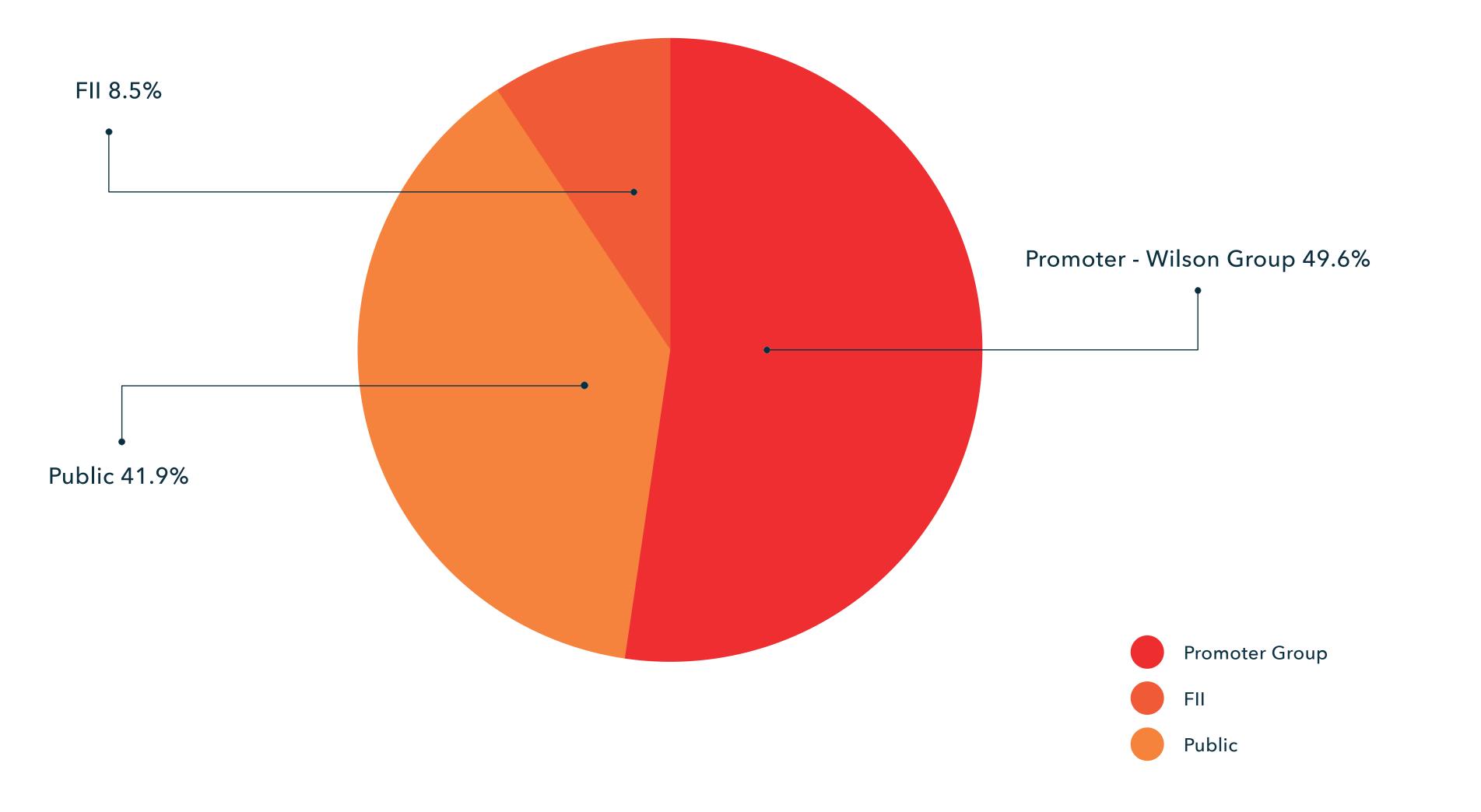
Secretarial Auditor

U. Hegde & Associates



Shareholding Pattern

Substantial management ownership in the company







Q2 FY'24 Results



Income Statement

INR Mn

Income Statement	Mar'23	Jun'23	Sep'23
Interest Income	225	266	270
Less: Finance Cost	149	173	182
Net Interest Income	76	93	88
Other Income	102	112	157
Operating Expenses	164	188	219
Profit Before Tax	14	17	27
Less: Tax	4	4	12
Profit for the period	11	13	15

Strong revenue growth driven by consistent disbursement trajectory Sturdy q/q growth in profits





Balance Sheet

Balance Sheet	Mar'23	J
Financials Assets	6,300	
Cash and Investments	1,183	
Gross Loans	4,200	
Less: Impairment Loss Allowance	20	
Net Loans	4,179	
Other Financial Assets	938	
Non - Financials Assets	477	
Total Assets	6,777	
Financial Liabilities	4,462	
Trade payables & Other liabilities	37	
Borrowings	4,425	
Non-Financial Liabilities	88	
Total Liabilities	4,550	
Equity Share capital	232	
Other Equity	1,995	
Total Equity	2,228	
Total Liabilities and Equity	6,777	

*Standalone results

INR Mn	
p'23	High level o sheet from a
540	Low debt ec
67	
728	
35	
693	
80	
ΔΔ	

High level of liquidity to protect the balance sheet from any exogenous shocks.

Low debt equity levels at 2.0x

Jun'23	Sep'23
6,031	6,540
865	867
4,388	4,728
31	35
4,357	4,693
809	980
527	544
6,558	7,084
4,251	4,733
47	78
4,204	4,655
52	40
4,303	4,774
233	233
2,023	2,078
2,256	2,311
6,558	7,084





Thank You